



Welcome to PaperCut MF - Job Ticketing

Take control over your costs and reduce the environmental impact of your printers, copiers, multi-function devices, print rooms, 3D printers and fabrication labs.

PaperCut MF is the only affordable solution to easily and securely monitor and manage all printing, copying and scanning activities across your entire organization.



PaperCut[™]MF

Job Ticketing

- ▶ Track, control and report use
- ▶ Recover costs and minimize waste
- ▶ Secure your print environment
- ▶ Implement cost recovery
- ▶ Enable BYOD & mobile printing
- ▶ Connect your print rooms and FabLabs to PaperCut MF
- ▶ Easily charge jobs to personal or shared accounts
- ▶ Customize your workflow and track all jobs in your queue
- ▶ Allow orders to be placed online, with guided forms
- ▶ Maintain the personal touch with customers at all times

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What is a print room?

It can be any room with 1 or more MFDs, production printers or both and can be referred to as a central reprographics department (CRD). Jobs are submitted to the room and attended to by someone other than the person who submitted the job. These rooms are typically located within the organization, though can be outsourced. Services can include copying, documents and booklets, flyers, newsletters, posters or even thesis documents.

Current challenges

- ▶ They have no easy way to charge for jobs back to internal accounts. They need to manage this process in spreadsheets. This can lead to a long, complicated reconciliation process.
- ▶ Orders are received via email, static pdf forms on a website, in person, or even sent via snail mail. This makes tracking jobs complicated as they come in from so many different sources and need to be collated in a spreadsheet and manually updated.
- ▶ Submitting a job can be complicated as people placing the orders don't always understand what they're ordering. This means that operators need more time collecting extra information about the order and/or correcting incorrect orders.

Audience:

- ▶ Universities
- ▶ School districts
- ▶ Large schools
- ▶ Legal firms
- ▶ Local governments
- ▶ Health facilities

With 1 or more in house print room or fabrications lab (FabLab)

What is a FabLab?

They can be a room with a few 3D printers, or it may have upward of 20. They can also contain computer numerical control (CNC) and laser cutting machines. These FabLabs offer rapid prototyping fabrication in many education environments. Their demand often exceed their capabilities so getting their ordering process and charging under control is an easy but massive win for these facilities.

Current challenges

- ▶ There is a high demand for the services of these labs, and often it exceeds the resources they have on hand. Time is important. They have no easy-to-process orders and have to spend too much time charging for jobs, leading to fewer jobs being completed.
- ▶ No workflow systems currently exist to manage all the different types of services offered by FabLabs. This has lead to FabLab operators creating their own systems to manage this, which have limitations and are frustrating to maintain.
- ▶ Operators can't keep people updated with the progress of their jobs. If someone wants to know the status, they need to email or call the lab, which takes time for the operator to respond to. This leads to a less than ideal user experience.

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